

BTVi SOFTWARE UPDATE INSTRUCTIONS

see diagrams, next page

DOWNLOAD THE SOFTWARE FROM A COMPUTER ONTO A FLASH DRIVE.
DO NOT DOWNLOAD THE SOFTWARE FROM THE BTV.

1. INSERT A FLASH DRIVE INTO THE COMPUTER USB PORT.
2. GO TO: **WWW.LEGACYSECURITYPANEL.DIRECT**
3. CLICK **DOWNLOAD INSTRUCTIONS**
4. CLICK **DOWNLOAD SOFTWARE**

CHOOSE THE **SAVE AS** OPTION.

DO NOT CHOOSE TO OPEN THE FILE.

THE FILE MUST STAY ZIPPED. FILENAME AFTER DOWNLOAD:

BTVi-ROM-20180921.zip

MAKE SURE THE FILE WAS SAVED ONTO THE FLASH DRIVE.

5. INSERT THE FLASH DRIVE INTO THE BTVi USB PORT.
6. FROM THE BTVi HOME SCREEN:
SELECT **MY APPS** BUTTON
SELECT **UPDATE&BACKUP**
SELECT **WIPE DATA AND WIPE MEDIA**
CLICK THE **SELECT** BUTTON
7. SCROLL DOWN UNTIL YOU SEE THE FOLLOWING FILENAME:

BTVi-ROM-20180921.ZIP

8. SELECT THE **UPDATE** BUTTON
9. IF ANY POP-UPS APPEAR, SELECT **OK**

THE BTV WILL REBOOT

10. WHEN THE HOME SCREEN APPEARS
WAIT 10 SECONDS, UNPLUG THE POWER CORD
WAIT 10 SECONDS, PLUG-IN THE POWER CORD
EJECT THE USB FLASH DRIVE FROM THE BTV

THE BTV WILL CONTINUE THE UPDATE PROCESS.
THE PROCESS SHOULD BE COMPLETED WITHIN 10 MINUTES.

11. SETUP YOUR INTERNET CONNECTION
FROM THE BTV HOME SCREEN:
SELECT THE **SETTINGS** BUTTON.
SELECT **NETWORK**, SELECT **WI FI**.
SELECT YOUR WI FI NETWORK AND ENTER YOUR
WI FI PASSWORD.
12. FROM THE BTVi HOME SCREEN, SELECT THE VIDEO
13. **EXISTING CUSTOMERS MUST LOGIN TO CONTINUE.**
NEW CUSTOMERS MUST REGISTER FOR A BTV ACCOUNT.

14. FILL OUT THE FORM, SUBMIT THE FORM

DO NOT USE SPACES OR SPECIAL CHARACTERS IN
YOUR USER NAME OR PASSWORD.

AN ACTIVATION LINK WILL BE SENT TO YOUR EMAIL ADDRESS.
YOU MUST CLICK THE ACTIVATION LINK TO COMPLETE
THE PROCESS.

CHECK YOUR SPAM/JUNK FOLDER.

15. FROM THE BTVi HOME SCREEN, SELECT THE VIDEO
BASIC CUSTOMERS WILL SEE 3 BUTTONS
SELECT **NET RESOURCES**.
NET RESOURCES WILL UPDATE AUTOMATICALLY.
YOU WILL SEE A SPINNING CIRCLE (TOP RIGHT).

VIP CUSTOMERS WILL SEE 2 BUTTONS

SELECT MY **VIP EXPERIENCE** BUTTON.
SELECT **NET RESOURCES** BUTTON.
NET RESOURCES WILL UPDATE AUTOMATICALLY.
YOU WILL SEE A SPINNING CIRCLE (TOP RIGHT).

16. FROM THE BTVi HOME SCREEN
SELECT **MY APPS** BUTTON
SELECT **ACCESS, DOWNLOAD AND INSTALL**

WHEN YOU SEE THE 100% INSTALLED MESSAGE WAIT
ABOUT 10 MINUTES.
THE SOFTWARE WILL BE UPDATING IN THE BACKGROUND.

OPTIONS:

1. REQUEST THE SOFTWARE ON A FLASH DRIVE
CONTACT: **SUPPORT@LEGACY.DIRECT**
2. SHIP THE DEVICE AND WE WILL UPDATE THE DEVICE.
SHIP ONLY THE DEVICE, NO CORDS, REMOTES, ETC.
SHIP IT IN A USPS SMALL FLAT RATE BOX, COST \$7.90
WE WILL PAY THE RETURN SHIPPING FEES

MAILING ADDRESS:

ELEPRENEURS
1700 COIT ROAD,
SUITE 100
PLANO, TEXAS 75075
ATTENTION: BTV DEPT. (ROBBY)

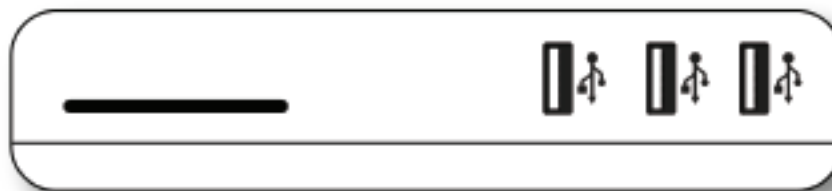
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BTV HOME SCREEN



HOME SCREEN VIDEO

SETTINGS BUTTON
MY APPS BUTTON



SD/MMC

USB PORTS: 3

BTV USB PORTS